

HUMAN RESOURCES FREQUENTLY ASKED QUESTIONS

REEMPLOYMENT ASSISTANCE CONNECT INFORMATION

Can I fax a copy of the reemployment assistance response to DEO?

- DEO is no longer receiving faxes for reemployment assistance responses. The primary method for Reemployment Assistance to receive information is through the CONNECT system. If you don't have a username and password to use CONNECT, please contact Keita Bryant from DEO and she can assist you. Her email is Keita.Bryant@deo.myflorida.com

Who can I contact if I have questions and need training for the CONNECT system?

- You may email the group for CONNECT training at CONNECTTrainingTeam@deo.myflorida.com and the toll-free number for the Employer Call Center is 1(877)846-8770.

Can JAC Human Resources set up my login information for CONNECT?

- No. The judicial-related offices (JRO) need to work directly with DEO in establishing a username and password for their account. JAC will continue to forward any documents we receive from DEO to the appropriate JRO.

Where can I find the Reemployment Assistance DEO CONNECT Training PowerPoint?

- The CONNECT Training PowerPoint can be found on the HR website under Reemployment Assistance & Connect.

Can JAC log in to the CONNECT system to view and respond to our claims?

- No, JAC doesn't have access to view or respond to your claims in the CONNECT system.